



Ohio Department of Mental Retardation and Developmental Disabilities

Ted Strickland, Governor

John L. Martin, Director

January 20, 2009

To: County Board of MRDD Superintendents County Board of MRDD Business Managers
County Board of MRDD COG Directors County Board of MRDD SSA Directors

From: Tracy Cloud-Thomas, Assistant Deputy Director, Medicaid Development and Administration, ODMRDD

Subject: WMS Update

The purpose of the memo is to provide an update on the installation of WMS2. We would first like to thank all those who have already submitted their errors, comments and suggestions for improvement. It is extremely important during this beginning phase, that we identify as many issues as possible that need to be addressed while we have dedicated I.T. personnel working with us. We would also like to acknowledge the outstanding work our I.T. department has done to carry out this installation with minimal defects. They are to be commended for dedication and professionalism.

WMS2 Status Overview

- All “Bugs” will be worked on until resolved. These items are generally system wide issues that affect our ability to process or access data as needed. As we move forward, those items submitted that have been identified as “Enhancements” will be included in the next update of WMS2. Our goal for the next update is to make it more user-friendly. If you have an issue that has not been corrected and is not listed below, please let us know. Your continued feedback is encouraged and needed to ensure we have a complete picture of the system’s overall performance.
- COG access is number one on our “Bugs” list. If you have any need for specific information, please contact Terri Smith at (614) 728-2555 or Terri.Smith@dmr.state.oh.us; or your assigned OA3. They will be able to assist you until this issue is resolved.
- Cognos access has been a major issue. If you are having any problems with access to Cognos or the content of the reports, please contact Karen Little, Systems Analyst, at Karen.Little@dmr.state.oh.us, and copy wms2-support@odmrdd.state.oh.us so that we can ensure proper documentation of all issues. Please remember that the help desk phone number is no longer active. Any concerns should be channeled as indicated above.

“Martin” Waiver Identification

We also wanted to address specifically how to identify “Martin” waivers now that we do not have slots numbers. We have asked I.T. for an enhancement of the Client Information Screen that would include identification for “Martin” waivers. In the meantime, there are three reports in Cognos that you can run to manage your Martin waivers: 1) Allocation Report, 2) Enrollment Reason Report and 3) Martin Enrollment Report. We have kept a space for slot or waiver numbers on the new initial applications for “Martin” waivers ONLY. The new forms are continuing to go through review and will be released shortly.

We are just beginning to recognize the new opportunities we have through WMS2 and Cognos to process and manage waivers more efficiently. Again, we thank you for your continued feedback and patience during this time of change.

WMS2 Status as reported by WMS2 Help Desk – January 16, 2009

“BUGS” – In Process

1. NO COG Functionality - Reports – Waiver Summary / Client Information Screen
2. Several CB’s reported that when they select a client from Search Screen they get an index out of range error.
3. Return Button Reports option needs removed (done but not moved into production)
4. Data Cleanup from old WTS GIGO – due to data conversion, some span dates are out of order or missing all together. You might also see someone listed as being in your county who does not belong. If you notice anything like this, please email WMS2-Support the specific name and client number or send a screen shot.

ENHANCEMENTS – Waiting for WMS2 Update

1. We need some type of “Martin” identification on the Client Information Screen and/or Waiver Summary.
2. Cognos Reports – LOC Date Report – shows only clients currently with ENRL status
3. After running Guardian letters, guardian letter prints regardless if client has guardian.
4. Waiver Unit requesting an over-ride to the 90 day business rule for Replacements due to LV1s being on hold causing no disenrollments within the 90 days to presently be available and thus not enabling enrollment of replacement capacity.
5. Need to be able to enter CRIS after ENRL and LOCC
6. We need the capability to go from "SUSP" to "RECD" in Tracking Info
7. Need to see "Span Dates" on the Client Summary Screen - You can remove area for "Surname" we don't need that – that is Begin and End Date
8. Need to see the "Adverse Reason Code" on disenrollment letters just like on the Denial letters
9. Add Medicaid number to all Search Screens
10. Add Medicaid number to Client Information Screen